

Qualitek TQA srl	QUALITY POLICY	Mod. DIR02 Rev. 00 del 14/11/2018
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The Quality Policy describes all **QUALITEK** objectives, in accordance with UNI EN ISO 9001:2015:

- ✓ Exceeding Client's expectations, in order to differentiate itself from competitors;
- ✓ Guarantee of reliability and efficiency of its services with continuity;
- ✓ Keep abreast of the technological innovations in the market relating to the specific sector;
- ✓ Being in line with the evolution of the market, in terms of sales and marketing strategies.

In order to satisfy above objectives, **QUALITEK** put all its effort into observe the below principles:

- ✓ Compliance with applicable laws and contractual requirements;
- ✓ Members' empowerment on UNI EN ISO 9001:2015 standard practices;
- ✓ Non-Compliance and Risk Management, aimed at the progressive inefficiencies' elimination;
- ✓ Analysis of the internal context and continuous monitoring of the external context, in order to direct company strategies;
- ✓ Definition of measurable objectives for monitoring company performance;
- ✓ Customer Feedback Analysis.

QUALITEK guarantees that the Quality Policy is:

- developed and updated according to business needs;
- communicated, understood and implemented by all members;
- managed in a controlled form.

The Management

